

Part A
GUARANTEE FOR PHOENIX WHIRLPOOL

To guarantee your system for two years, keep part A and return part B in the envelope provided within 15 days.
Please ensure you return part B to register your guarantee (your guarantee may be affected if you do not return this card).
If you wish to take advantage of our 2 year extension to this guarantee, complete part C and return with part B and your payment.

Conditions of Guarantee

The guarantee card (B) must be completed and returned within 15 days of purchase for the two year guarantee to be valid.
The guarantee covers faulty materials or manufacturing defects only.
The guarantee does not cover misuse, wear and tear, or incorrect installation.
The guarantee applies to the United Kingdom only.

No liability will be accepted for any consequential loss or damage due to failure of the pump, components or manufacturing defects.
Phoenix will not accept unauthorized charges incurred by dealers or installers.

**THIS GUARANTEE COVERS REPLACEMENT PRODUCT PLUS CARRIAGE COSTS ONLY,
IT DOES NOT COVER COSTS FOR FITTING OR ON SITE RECTIFICATION.**

Part B

PHOENIX WHIRLPOOL GUARANTEE

Complete and return this part in self addressed envelope

Customer name and address:

Tel. No.

Merchant/Showroom where system was purchased

Name and address of installer

Pump No.

No. Jets

Date of purchase

Date Fitted

INSPIRATIONAL BATHROOMS

Part C
PHOENIX WHIRLPOOL GUARANTEE

Complete and return this part along with £75 in self addressed envelope, for a 2 year extended guarantee

Customer name and address:

Tel. No.

Merchant/Showroom where system was purchased

Name and address of installer

Pump No.

No. Jets

Date of purchase

Date Fitted

INSPIRATIONAL BATHROOMS

1. This guarantee covers only material and/ or manufacturing defects, as of the date of purchase indicated on the invoice or equivalent document, and it is applicable for 12 months to all component parts of the equipment, except for parts liable to normal wear and tear. If a product that is already in use is subsequently sold to a third party, the date of its purchase by the first owner will remain valid or the purposes of the duration of the guarantee.

2. The guarantee does not cover the replacement of the complete product.

3. The guarantee covers the repair or replacement, free of charge, entirely at the manufacturer's discretion, of any component parts proving to have original defects. At the users request, a technician will be sent as soon as possible and within the time limits permitted by organizational needs.

4. The guarantee does not cover defects deriving from any causes that cannot be attributed to the manufacturer, such as improper or erroneous installation or maintenance, negligent or improper use by the owner, repairs made with non-original spare parts or by unauthorized persons, damage during transport that was not reported within the specified time or was caused by carriers unauthorized by the manufacturer, inefficient or defective electricity or water supplies, lightning, or any other anomalies that cannot be attributed to manufacturing defects in the equipment.

5. The guarantee is only valid if the installation has been made in compliance with the manufacturer's instructions. no changes may be made to components or other parts of the equipment, supplied. moreover, and/ or replacements, the manufacturer cannot be held liable for the cost of the removal and re-installation of the equipment, which will remain the customer's responsibility.

6. The manufacturer accepts no liability for any claims because the equipment could not be used, or for any damages occurring during repairs on the equipment or the removal of the same.

7. Any claims concerning defects must be made within 8 days of their discovery.

8. The guarantee, together with documentary proof of the date of purchase of the equipment, remains valid throughout the EEC. Users may call the manufacturer's after-sales service (in those countries where it is available) or the manufacturer's authorized agents.

9. This document, complete in all parts, is the only valid form of guarantee. Nobody is authorized to change its terms or to offer other verbal or written forms of coverage.

10. Beyond the above-specified terms, the guarantee expires and any after sales assistance is provided on the understanding that the cost of any replacement parts, labour, transport of materials or transfer of staff will be charged to the customer at the standard rates in the possession of the authorized technicians concerned at the time.

IMPORTANT

This guarantee handbook must be kept throughout the duration of the guarantee period, together with the relevant invoice, delivery note or equivalent document. It is essential to exhibit these documents before any action can be taken under this guarantee.